

## Lloyds TSB's credit card website tops the table

# MONEY NEWS

[www.moneynews.co.uk](http://www.moneynews.co.uk) > [Credit cards](#) > [Lloyds TSB's credit card website tops the table](#)

### Topics

- ▶ [Banking](#)
- ▶ [CIC](#)
- ▶ [Credit cards](#)
- ▶ [Debt](#)
- ▶ [General finance](#)
- ▶ [Housing market](#)
- ▶ [Insurance](#)
- ▶ [Kwik Fit](#)
- ▶ [Loans](#)
- ▶ [Mortgages](#)
- ▶ [Other](#)
- ▶ [Pensions](#)
- ▶ [Personal loans](#)
- ▶ [Products](#)
- ▶ [Providers](#)

### Companies

- ▶ [AA](#)
- ▶ [Abbey National](#)
- ▶ [Admiral](#)
- ▶ [Alliance & Leicester](#)
- ▶ [AXA](#)
- ▶ [Barclaycard](#)
- ▶ [Barclays](#)
- ▶ [Bradford and Bingley](#)
- ▶ [Cahoot](#)
- ▶ [Churchill](#)
- ▶ [Confused.com](#)
- ▶ [Cooperative](#)
- ▶ [Cornhill Direct](#)
- ▶ [Direct Choice](#)
- ▶ [Direct Line](#)
- ▶ [Egg](#)

## Lloyds TSB's credit card website tops the table

Fri 19th Dec 2008

Lloyd's TSB's credit card website has been rated the best out of six leading providers in the UK, the bank has announced.

Global Reviews' Comparing the Credit Card Sites survey gave Lloyds TSB's site a 65 per cent overall rating compared to 54 per cent for Barclays, 53 per cent for Halifax and 50 per cent for HSBC.

The scores were based on more than 680 objective criteria including the information available to prospective buyers, customer support, application forms, the level of service offered to customers, and general site usability.

Bertie Stevenson, director of Global Reviews, said: "The vast majority of consumers depend on websites to research their options.

"Credit card companies are missing a trick if they do not provide their customers with the best possible online experience."

Lloyds TSB made headlines recently with its acquisition of the beleaguered HBOS group, which includes Halifax.

[Click here for more credit card news](#) © Copyright

#### Bookmark Using:

 [Delicious](#)
 [Digg](#)
 [reddit](#)
 [Facebook](#)
 [StumbleUpon](#)

#### Related News : Credit cards

- ▶ [Abbey: Credit card balance switching set to be over £7bn](#)
- ▶ [Sainsbury's Bank: Brits ready themselves for last minute Christmas shopping](#)
- ▶ [Halifax: More Brits get set for January sales](#)
- ▶ [Credit card spending down in November, says BBA •](#)
- ▶ [Credit cards will be granted to those with good credit history, says analyst](#)
- ▶ [MoneyExpert.com: Credit card consumers still paying for last Christmas](#)
- ▶ [Sainsbury's Bank: Credit Cards popular for everyday use](#)
- ▶ [Halifax: Brits not cutting down on Christmas costs](#)
- ▶ [Credit card companies produce statement of fair principles](#)
- ▶ [NS&I: Brits still saving, despite banking crisis](#)

- ▶ [Endsleigh](#)
- ▶ [Esure](#)
- ▶ [Halifax](#)
- ▶ [Hastings Direct](#)
- ▶ [HSBC](#)
- ▶ [Insure.co.uk](#)
- ▶ [Legal and General](#)
- ▶ [Liverpool Victoria](#)
- ▶ [LloydsTSB](#)
- ▶ [Lombard Direct](#)
- ▶ [Mastercard](#)
- ▶ [Mint](#)
- ▶ [More Than](#)
- ▶ [Nationwide](#)
- ▶ [NatWest](#)
- ▶ [NFU Mutual](#)
- ▶ [Norwich Union](#)
- ▶ [Post Office](#)
- ▶ [Prudential](#)
- ▶ [RAC](#)
- ▶ [Saga](#)
- ▶ [Sainsbury](#)
- ▶ [Smile](#)
- ▶ [Tesco](#)
- ▶ [Woolwich](#)
- ▶ [Zurich](#)

## Related News : Banking

- ▶ [Alliance & Leicester's switching bonus may not be best deal, say analysts](#)
- ▶ [ABCUL: Current accounts offered by seven new credit unions](#)
- ▶ [Alliance & Leicester: Current account switchers to get bonus](#)
- ▶ [BBA: International Bankers launch new prize](#)
- ▶ [Alliance & Leicester: Savings important new year's resolutions](#)
- ▶ [Abbey: Credit card balance switching set to be over £7bn](#)
- ▶ [Halifax Financial Services: Shop around for financial bargains in January](#)
- ▶ [HSBC announces January sale](#)
- ▶ [Sainsbury's Bank: Brits ready themselves for last minute Christmas shopping](#)
- ▶ [Halifax: More Brits get set for January sales](#)

## Money News

- ▶ [About Money News](#)
- ▶ [Site Map](#)
- ▶ [Contact Us](#)
- ▶ [Copyright Notice](#)
- ▶ [Privacy](#)

[XML](#)